



User Manual

Completion of Non-Objection Certificate

V 1.1

2025

1. Open MOEI website: <https://www.moei.gov.ae>
2. From From the home page, go to Services Directory, choose the category “Land Transportation”
Then select the Sub category “Completion of Non-Objection Certificate”.
you can view the service Info or start the service immediately by clicking on Start Button

Services & Processes

Type a keyword to search for a service 

Order Status  **My Favorites**

 Geological Services 

 Infrastructure Services 

Dam Services

Federal Roads

Federal Buildings

Procurement Management Service

Infrastructure Services

Request Distance Measurement

Infrastructure Services

Request Value Estimate of Accident Damage

Infrastructure Services

Request to Issue Non-Objection Certificate

Infrastructure Services

Request to Renewal Non-Objection Certificate

Infrastructure Services

Request to Completion of Non-Objection Certificate

3. Then it will redirect you to the Login page, you can login by using UAE PASS.

Sign in to your account

 Sign in with UAE PASS

A single trusted digital identity for all citizens, residents and visitors.

For more information please check the user manual from [Here](#)

4. Select the application number or type it and click on search if it is not shown and click proceed button highlighted in Green

Request to Completion of Non-Objection Certificate

Filter Result (1)

Application Number	Validity	
NOCAXXXX	22-04-2026	Select

Enter Application No:

5. Fill the application Information.

Request to Completion of Non-Objection Certificate



Application Information

Application Type

Issue NOC certificate to Other services

Company Name *

client *

Phone *

email

9715X-XX-XXXXXX|

User@gmail.com

NOC Location

Emirate *

Area *

Please Select

street

Please Select

6. Attach the needed documents and drawings

Application Attachments

Letters (Letter detailing the certificate to be completed)

Select or drag and drop files here

(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 10 file(s) and up to 5 MB of size.



Plans (As-Built drawings with latest coordinates)

Select or drag and drop files here

(pdf, dwg) extensions are allowed with maximum 10 file(s) and up to 5 MB of size.



Supporting Documents (Recent photos of the work area)

Select or drag and drop files here

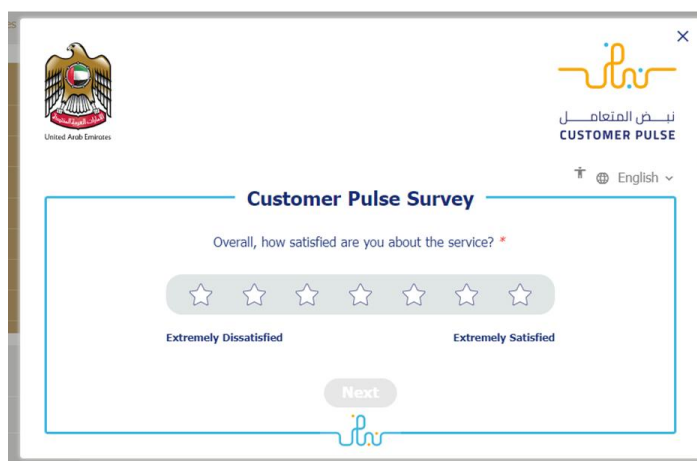
(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 10 file(s) and up to 5 MB of size.



7. Submit the request by click on “Submit”.

8. Complete the payment

9. Fill the satisfaction survey about the eService, when the following pop-up shows up:

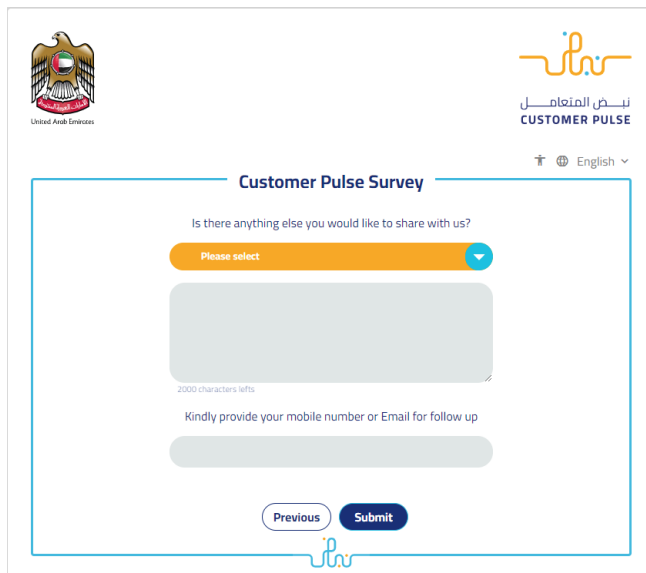


The pop-up window is titled "Customer Pulse Survey" and features the United Arab Emirates coat of arms and the "CUSTOMER PULSE" logo. It asks the user: "Overall, how satisfied are you about the service? *". Below the question is a horizontal row of seven stars, with the first star on the left labeled "Extremely Dissatisfied" and the last star on the right labeled "Extremely Satisfied". A "Next" button is positioned below the stars.



The window is titled "Customer Pulse Survey" and features the United Arab Emirates coat of arms and the "CUSTOMER PULSE" logo. It asks the user: "Based on your experience in getting the service. To what extent do you agree on the following statements?". Below the question is a table with eight rows of statements and seven columns of response options. The response options are: "Extremely Disagree", "Disagree", "Somewhat Disagree", "Neutral", "Somewhat Agree", "Agree", and "Extremely Agree". Each statement has a row of seven stars corresponding to these options. At the bottom, there are "Previous" and "Next" buttons.

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	★	★	★	★	★	★	★
Ease of Service accessibility in the Smart Application	★	★	★	★	★	★	★
Ease & Simplicity of Service Application Steps	★	★	★	★	★	★	★
Ease and Variety of payment options	★	★	★	★	★	★	★
Possibility of Service Status Tracking	★	★	★	★	★	★	★
Service Completion time was reasonable & within my expectations	★	★	★	★	★	★	★
Smart Application efficiency (no delays or errors in appl)	★	★	★	★	★	★	★
Availability of Online Support	★	★	★	★	★	★	★



10. After the application is approved by the ministry you can view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

a. Click on the arrow as shown in the image below

 Dashboard

 My Applications

 My Payments

 23 Notifications

 Welcome,
Test User ▾

b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

 My Applications

Services by Category

Infrastructure Services

Service

Request to Completion Non-Objection Certificate V2

Application Status

Please Select

Completion Duration

Please Select

Keyword (Reference Number)

☐ Use Date Range

Search

Reset Filters

Number of Entries 20

Sort By

Last Updated Date

Descending



In Progress

NOCAXXX_Completion



Application Date Dec 09, 2025 09:34



Last Updated Date Dec 09, 2025 09:41



Customer User



Service Completion of Non-Objection Certificate

● Form 100%
● Process 100%

